

The following are the issues/questions and answers that were discussed on the Studies Users Open Call on January 27, 2010.

As a reminder, MIP Help can be reached via e-mail at miphelp@riskmapcds.com or telephone at 1-877-FEMA-MAP.

Digital Verification Tool (DVT)	
Issues/Questions	Answers
Digital Verification Tool (DVT) Update	Phase 1 of DVT deployed in December 2009. Phase 1 introduced the DVT, retired QA/QC Pro, and integrated the DVT into the MIP. Phase II will focus on allowing users to submit Personal Geodatabase DFIRMs as well as Shapefiles. The deployment date for Phase 2 is to be determined.
Why was this tool (DVT) implemented without notice? Users were unsure of the timeline.	Notifications went out in early December 2009. There were communication gaps for this release.
What is the best way to notify mapping partners of upcoming MIP and other system changes?	The consensus was that communicating to the Regional Champions and Black Belts is the best way to disseminate information to mapping partners, Cooperating Technical Partners (CTPs) and Indefinite Delivery Indefinite Quantity (IDIQ) contractors.
Who should users contact if they have questions about the FEMA DFIRM Verification Checks standards or the DVT?	Any questions about the FEMA DFIRM Verification Checks or the DVT application should be sent to the Production and Technical Services (PTS) DVT leads: <u>BakerAECOM:</u> Jerry McCarty jmccarty@mbakercorp.com Michel Laudier mlaudier@mbakercorp.com <u>RAMPP:</u> Steve Kalaf skalaf@dewberry.com Lynn Russell lrussell@dewberry.com <u>STARR:</u> Marc Pearson Marc.Pearson@stantec.com April Gaffney April.Gaffney@starr-team.com Eric Marcoux Eric.Marcoux@starr-team.com Or contact: • MIP Help at miphelp@riskmapcds.com

Issue/Questions	Answer
Who should users contact if they have questions about DVT checks	Contact the following: <ul style="list-style-type: none"> • PTS Auto QC Coordinators (see contact info above) • MIP Help
Are there known bypasses or exceptions for DVT checks?	The only bypasses or exceptions available are: <ol style="list-style-type: none"> 1. For known bypass scenarios – for items that used to receive bypasses previously with QA/QC Pro. 2. For DFIRMs produced using the DFIRM tools – since DFIRM Tools tolerances are higher than those used by the DVT.
Bypasses and recommended lead time	FEMA is trying to get away from manual bypasses. Please contact MIP Help at least 5 business days before the Letter of Final Determination (LFD) date if you require a manual bypass, to give FEMA enough time to make a proper determination regarding the bypass request.
Is there a template available for a GeoDB (database)? Can you post it to the MIP?	A sample GeoDB will be posted to the MIP User Care tab.
DFIRM Decommissioning	
Issue/Questions	Answer
DFIRM Decommissioning	Customer and Data Services (CDS) is working with the PTS contractors to provide information to the mapping partners about alternate solutions for the DFIRM tools. Lunch and Learns are planned for mid-February.
Can we export MXD files?	MXD files are created by the DFIRM tools on the fly. You can contact the PTS contractors to see if they have a tool or a process that will allow you to recreate the MXD files. An ArcMap 9.3 map layout template and FEMA symbols will be made available.
What is the actual DFIRM decommission date?	July 31, 2010
Will active projects be allowed to remain open until Studies can make it through Letter of Final Determination (LFD) and effective date?	No, the July 31, 2010 is the cutoff date. No new hardware is being purchased to host the DFIRM Tools in the new hosting facility.

Issue/Questions	Answer
Why is the decommission date exact instead of a fade away?	<p>A hard date was needed so new projects were not created in the existing DFIRM tools.</p> <p>This date was chosen to correspond with the migration of the MIP to a new hosting facility, which is in alignment with the U.S. Department of Homeland Security's (DHS) information technology (IT) vision. The existing DFIRM Tools servers and software will not be migrated to the new facility.</p>
Is there an updated list of closed jobs in existing DFIRM tools? Could the list be updated monthly?	The list shows turned off jobs as of the November 20, 2009 cutoff date. CDS is working with FEMA and the other Risk MAP contractors to determine the feasibility of updating the list monthly.
Are there any upcoming changes to the MIP workflow?	There are currently no planned service packs due to the hosting and data center migration effort. After the migration is complete, new enhancements to the Mapping Information Platform (MIP) will be evaluated by FEMA.
Why is the annotation outside of a map panel?	<p>Check the following to see if they are set up correctly:</p> <ul style="list-style-type: none"> • Settings on annotation feature • Controlled definition query <p>If these options are correct, please contact MIP Help.</p>